

EUROPEAN PATENT OFFICE

Patent Abstracts of Japan

PUBLICATION NUMBER : 2000231520
PUBLICATION DATE : 22-08-00

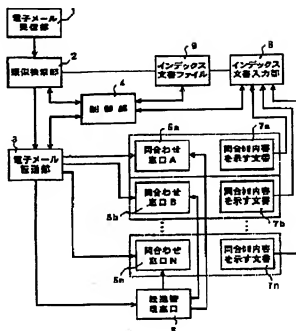
APPLICATION DATE : 10-02-99
APPLICATION NUMBER : 11032964

APPLICANT : HITACHI INFORMATION SYSTEMS LTD;

INVENTOR : ISHIZUKA IKUTO;

INT.CL. : G06F 13/00 H04L 12/54 H04L 12/58

TITLE : ELECTRONIC MAIL TRANSFER METHOD AND RECORDING MEDIUM WITH ELECTRONIC MAIL TRANSFER PROGRAM RECORDED THEREIN



ABSTRACT : PROBLEM TO BE SOLVED: To provide an electronic mail transfer method capable of specifying a transfer destination more accurately and also more quickly by specifying the transfer destination of a received electronic mail based on the text contents of the received electronic mail.

SOLUTION: This electronic mail transfer method where an electronic mail transferring part 3 transfers a received electronic mail in which plural kinds of inquiry contents are text to plural inquiry windows 5a to 5n according to the kind of an inquiry content preliminarily produces a document showing a kind in charge of inquiry in each of the plural windows 5a to 5n and stores these produced documents in a document index file 9. Each time a received electronic mail arrives, a similarity retrieving part 2 retrieves the similarity between the inquiring text of the received electronic mail and each produced document in the file 9 and an electronic mail transferring part 3 transfers the received electronic mail to the window 5a to 5n corresponding to the produced document whose similarity is the highest.

COPYRIGHT: (C)2000,JPO